

Complaints

(e.g. misconduct, abuse of officials, abuse of other competitors, conduct generally unbecoming of the sport – generally everything that can't be protested)

Did the conduct occur during an ESNZ event?

YES

Complaints can only be made during the event to the Ground Jury and before 60 minutes after the end of the event. \$50

Unless frivolous, vexatious, or completely without merit, the Ground Jury will conduct an informal hearing that adheres with the principles of natural justice.

Can be appealed to Appeal Committee within 60 minutes of decision & \$100
Appeal done afresh, informal, and adheres to principles of natural justice.

A party can apply for review by Judicial Committee within 5 working days & \$500.
Review only on process, natural justice, or substantial new evidence that was not available at the time.

NO

Can complain, within 10 working days, to ESNZ. ESNZ will refer to Complaints Review Officer. \$50

Unless frivolous, vexatious, or completely without merit, Independent CRO decides if complaint merits a CRO Caution or should go to Judicial Committee

Judicial Committee to hold a hearing (flexible – could be by video/audio). JC formed of 3 members of the Board-appointed independent Judicial Panel.
Hearing to adhere to principles of natural justice. If complaint not upheld, complainant liable for costs up to \$500; if complaint is upheld the person the complaint is against is liable for costs up to \$500 (at the discretion of Judicial Committee)

Can appeal to Sports Tribunal on limited grounds